# **LEAN FLOW MAPPING**

### - MODULE LFM101 -VALUE STREAM MAPPING



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Module LFM101 - Release 2.00 US

### LEAN FLOW MAPPING VALUE STREAM MAPPING

### PURPOSE

- Value Stream.
- Process.
- Value Stream Map Icons :
  - Process,
  - Data Box,
  - Flow,
  - Inventory & Work-In-Process.
- Value Stream Manager.
- Value Stream Mapping Current State :
  - ABC Stamping Company,
  - Case Study & Practical Exercises.

 Whenever there is a Product, or Service, for a Customer, there is a Value Stream...

## ... The Challenge lies in seeing it.



### VALUE STREAM MAPPING OBJECTIVES

- Introduce <u>Value</u> <u>Stream</u> <u>Mapping</u> (VSM) in a Hands-On Manner.
- Develop your ability to "See the Flow" and Design Future State Value Stream by Eliminating Wastes.



### VALUE STREAM MAPPING VALUE STREAM DEFINITION



or Service, from Raw Material into the hands of the Customer.



### VALUE STREAM MAPPING PROCESS DEFINITION



 Sequence of <u>Value-Added and Non Value-Added</u> Tasks, which transform **Inputs brought by Suppliers** into **Outputs** required by a Customer.

### VALUE STREAM MAPPING OVERVIEW

- Follow "Step by Step" a Product from Beginning to End of every Process in the, from Raw Material into the hands of the Customer.
- Draw, using Icons, a Future State of Material and Information Flows.



 Create an Optimized Value Stream (Future State) focused on Value-Added Activities.



### VALUE STREAM MAPPING EXAMPLE





### • Process (Dedicated or Shared) :

Flow Consulting

- A series of Steps or Individual Tasks that must occur in a specific sequence to produce a Product, **On Piece at a Time**, through a **Continuous Flow**.
  - Work is completed <u>Continuously between each Task</u> Inside the Process.



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### Inventory (Work-In-Process) :

- Indicates the Inventory Count & Time,
- Observed Items (Parts, Pieces, Information) between Processing Steps (or Processes),
- Translated into Wait Time to clear Observed Quantity, according to the Customer Demand.

### VALUE STREAM MAPPING FUNDAMENTAL TOOL TO ...



### VALUE STREAM MAPPING VALUE STREAM MANAGER

- Each Value Stream needs a Value Stream Manager...
- ... For Product Ownership, beyond functional Barriers.

### Responsibilities :

- Lead and Train Employees with the Objectives to :
  - Draw the Value Stream Current State Map,
  - Optimize Materials and Information Flows,
  - Draw and Implement the Value Stream Future State Map,
  - Define Action Plans necessary to obtain Results.
- Improve Continuously the Product Family Value Stream.
- Communicate Progress to the Top Management on Site.



### VALUE STREAM MAPPING VALUE STREAM MANAGER

### • Understanding How the Shop Floor <u>Currently</u> Operates :

- Material and Information Flows, from Raw Materials to Finished Goods :
  - Draw using Icons,
  - Follow all Flows <u>Yourself</u>,

### • Gather <u>Real Data</u>, on the Shop Floor :

- No Standard Times.
- Draw by Hand, with Pencil.

### Foundation for the Future State.





## VALUE STREAM MAPPING ABC STRAMPING COMPANY (1/5)

- ABC Stamping Company (ABC) produces several components for vehicle assembly plants. This
  case concerns one product family : A steel instrument-panel bracket subassembly in two types :
  one each for left-hand and right-hand drive versions of the same vehicle model.
- Theses components are sent to the Carbec assembly plant, the Customer.

### Customer Requirements :

- 18400 parts per month : 12000 of Type "L" (Left-Hand drive) and 6400 of Type "R" (Right-Hand drive).
- Palletized returnable tray packaging with 20 brackets in a tray and up to 10 trays on a pallet. The Customer
  orders in multiples of trays.
- One daily shipment to the assembly plant by truck.

### Work Time :

- 20 days in a month in 2 shifts operation in all production departments.
- 8 hours every shift, with overtime if necessary.
- Two 10-minute breaks during each shift.
- Manual processes stop during breaks.
- Unpaid lunch.



## VALUE STREAM MAPPING ABC STRAMPING COMPANY (2/5)

#### Production Processes :

- ABC's process for this product family involves Stamping a metal part followed by Welding and subsequent Assembly. The components are then Staged and Shipped to the Carbec vehicle assembly plant on a daily basis.
- Switching between Type "L" (Left-Hand drive) and Type "R" (Right-Hand drive) brackets requires 1 hour changeover in stamping and 10-minute fixture change in the welding processes.
- Steel coils are supplied by Ultra Steel Company. Deliveries are made to ABC Company on Tuesdays and Thursdays.

#### • <u>ABC Production Control Department</u> :

- Receives Carbec's 90/60/30-days forecasts and enters them to MRP.
- Issues ABC 6-week forecast to Ultra Steel Company via MRP.
- Secures coil steel by weekly Faxed order release to Ultra Steel Company.
- Receives daily firm order from Carbec.
- Generates MRP-based weekly departmental requirements based upon Customer order, WIP inventory levels, Finished Goods inventory levels, and anticipated scrap and downtime.
- Issues weekly build schedules to Stamping, Welding, and Assembly processes.
- Issues daily shipping schedule to Shipping Department.

## VALUE STREAM MAPPING ABC STRAMPING COMPANY (3/5)

#### Process Information :

- 1) **STAMPING** (The press makes parts for many ABC products).
  - Process with one operator.
  - Automated 200 ton press with coil (Automatic material feed).
  - Cycle Time : 1 second (60 parts / minute).
  - Changeover Time : 1 hour.
    - (Good piece to good piece).
  - Machine Reliability : 85%.
  - Observed WIP :
    - 5 days of coils before stamping.
    - 4600 stamped parts of Type "L".
    - 2400 stamped parts of Type "R".

#### 2) <u>SPOT-WELDING – W/S 1</u> (Dedicated to this product family).

- Manual Process with 1 operator.
- Cycle Time : 39 seconds.
- Changeover Time : 10 minutes.
- Reliability : 100%
- Observed WIP :
  - 1100 parts on Type "L".
  - 600 parts on Type "R".

## VALUE STREAM MAPPING ABC STRAMPING COMPANY (4/5)

### <u>Process Information</u> (Continued) :

- 3) <u>SPOT-WELDING W/S 2</u> (Dedicated to this product family).
  - Manual Process with 1 operator.
  - Cycle Time : 46 seconds.
  - Changeover Time : 10 minutes.
  - Reliability : 80%
  - Observed WIP :
    - 1600 parts on Type "L".
    - 850 parts on Type "R".
- 4) <u>ASSEMBLY W/S 1</u> (Dedicated to this product family).
  - Manual Process with 1 operator.
  - Cycle Time : 62 seconds.
  - Changeover Time : None.
  - Reliability : 100%
  - Observed WIP :
    - 1200 parts on Type "L".
    - 640 parts on Type "R".



## VALUE STREAM MAPPING ABC STRAMPING COMPANY (5/5)

### <u>Process Information</u> (Continued) :

- **5) ASSEMBLY W/S 2** (Dedicated to this product family).
  - Manual Process with 1 operator.
  - Cycle Time : 40 seconds.
  - Changeover Time : None.
  - Reliability : 100%
  - Observed WIP :
    - 2700 parts on Type "LH".
    - 1440 parts on Type "RH".

#### • 6) <u>SHIPPING DEPARTMENT</u> :

• Removes parts from finished goods warehouse and stages them for truck shipment to Customer.





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## VALUE STREAM MAPPING CURRENT STATE – QUESTIONS

- Where Starts and Finishes Value Stream ?
  - Which are the Input and Output Data ?
- Which are the Processes Used to Produce Product ?
  - "Each Break in Flow corresponds to a Change of (New) Process".
- Which are the **Retained Data** to gather Processes Materials & Information Flows ?
- Where are the **Parts before Processing** ?
  - ... Wait Time translation.
- What is the Total Product Cycle Time ?
- What is the **Total Flow Process Lead Time** ?















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## VALUE STREAM MAPPING CURRENT STATE – EXERCISE

- Draw the Current State Map of a Product or a Family of Products. Both Materials and Information Flows will be really observed on the Shop Floor.
- Request all necessary Departments and Services to collect data and complete your Map.
- The Value Stream Manager must be a Member of your Value Stream Team.





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## VALUE STREAM MAPPING CURRENT STATE – TEAM TIPS

### Mapping the Current State :

- Review all Processes Steps.
- Everyone draw while on the Shop Floor. Be sure to draw both the Material & Information Flows.
- Always introduce yourself to operators and tell them what are you doing. Show them your drawings.
- Draw only one final Current State Map from all your drawings.
- Gather <u>Real Data</u>.
- Calculate <u>Total Lead Time</u> vs. <u>Total Product Cycle Time</u>.
- Make an overhead transparency of your Map.





## VALUE STREAM MAPPING CURRENT STATE – TEAM TIPS

- Presenting your Current State Map :
  - **<u>All Team Members</u>** go up front with Presenter.
  - Explain your Product Family.
  - Present from your overhead transparency.
  - Start with the **Customer and Information Flow**.
  - State the Total Lead Time vs. Total Product Cycle Time.
  - What are the Problems you see ?
    - Where did you find "Push" Production ?
    - Where did you find Inventory & Work-In-Process ?
- Share any Future State thoughts you have so far.





### VALUE STREAM MAPPING CURRENT STATE – EXERCISE



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### LEAN FLOW MAPPING VALUE STREAM MAPPING

### **SUMMARY**

- Value Stream & Process Definition.
- Current State Map Icons.
- Value Stream Manager.
- Value Stream Mapping Current State.



### LEAN FLOW MAPPING QUESTIONS





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